

# Quality Policy Statement

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Woodlands Site Services Ltd (WSS) are committed to achieving the highest levels of quality management that ensures to consistently meet clients' needs and expectations.

We are committed to delivering quality across all our operations and seek to achieve this by driving positive attitudes and behaviours in our quality culture which is underpinned by leadership, collaborative ownership, and continuous improvement.

We Will:

- Comply with relevant legislations
- Maintain ISO9001 Standards
- Monitor targets and objectives to enhance performance, these will be reviewed during management review meetings.
- Investigate incidents and non-conformances to prevent re-occurrence and actively learn from them
- Conduct regular internal audits and management reviews
- Enhancing the skills of management and staff through review and actively pursuing an on-going training policy, the objective of which is to prepare staff to perform their work more effectively.

We Expect:

- The highest levels of Quality management and compliance from all employees and supply chain partners
- Best Practices and Lessons to be shared to constantly improve.
- A commitment amongst all employees and suppliers to provide the service delivery and workmanship required by our clients.
- Project management and supervisory teams have responsibility for the implementation of this policy and must ensure that quality issues are given adequate considerations by all in its supply chain.

This policy statement will be communicated to all WSS employees and those in their supply chain.



**Stephen White**  
Managing Director  
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